

Disabled and Elderly Services

All B-Line vehicles are fully equipped with wheelchair* lifts and a wheelchair securement area with space for two wheelchairs. The bus operator will provide assistance with normal boarding or exiting, wheelchair securement, and operation of the lift. Any additional assistance would require the use of a Personal Care Attendant (PCA).



B-Line drivers are required to secure all wheelchairs before leaving the bus stop. For safety reasons, B-Line recommends using your own seat belt to secure yourself in your wheelchair. All riders are strongly encouraged to use the shoulder and lap belts provided on the vehicles.

Most B-Line buses kneel by lowering the front steps for easier boarding by passengers with mobility limitations. Please let the operator know if you need to use the bus kneeling feature upon boarding or exiting.

**Wheelchair means a 3 or 4 wheeled mobility aid that does not exceed 30 inches in width and 48 inches in length and does not weigh more than 600 pounds when occupied.*