

Three Ways to Make a Reservation

There is no longer a need to call and wait on hold for a reservation. Our *Passenger Portal* and *TripSpark Rides On Demand* app let you use your computer or smartphone to make reservations at any time of day. Of course, we're still happy to have you call.



Passenger Portal

Go to: [passengerportal.blinetransit.com/Account/Login](https://passengerportal.blinetransit.com/) or scan the QR code:

Register with your name and email address, and create a password. Then you'll be able to sign in with your email and password whenever you want to access the portal.

The portal allows you to book new trips and view, change or cancel your existing bookings.



You will be able to specify whether you use a mobility device, have a service animal and/or will be traveling with a Personal Care Attendant.



Rides on Demand App

Download the *TripSpark Rides On Demand* app from Google Play or the App Store.

Open the app and register or log in. If you already have a log in for the portal, it will be the same.

The app allows you to book new trips by clicking PLAN, and to view, change or cancel your bookings by clicking TRIPS.



By phone at 530-809-4616

Of course, you can still call us to make a reservation. Our reservation line is open Monday through Sunday, from 7 AM to 5 PM.

Cancelling a Reservation

You can cancel your reservation on the passenger portal, in the Rides on Demand App or by calling B-Line. You must cancel your reservation no later than 5 PM the day before your trip is scheduled. See our website for our complete policy regarding no-shows and late cancellations.

Subscription Service

Subscription service is when the vehicle automatically picks you up at the same time on the same days of the week without you having to call in. Call to find out if subscription service is available for your recurring trips.

Introducing B-Line PLUS

Paratransit at your fingertips

B-Line PLUS offers door to door service for persons with disabilities and seniors (70+) in the Chico, Oroville and Paradise areas. And now it is easier to schedule to schedule and manage your trips.

Our new passenger portal and app let you schedule trips on your computer or phone at any time of day without having to call or wait on hold. You can also use the portal and app to change or cancel trips.

This brochure provides a quick overview of the service. For complete details, visit our website at www.blinetransit.com.



B-Line PLUS

Paratransit that takes you further and is easier to use



Effective October 1, 2025

Blinetransit.com 530-342-0221
326 Huss Drive #125, Chico, CA 95928

530-342-0221
BLineTransit.com

B-Line PLUS Service Area

Local B-Line PLUS Service within Chico, Oroville and Paradise

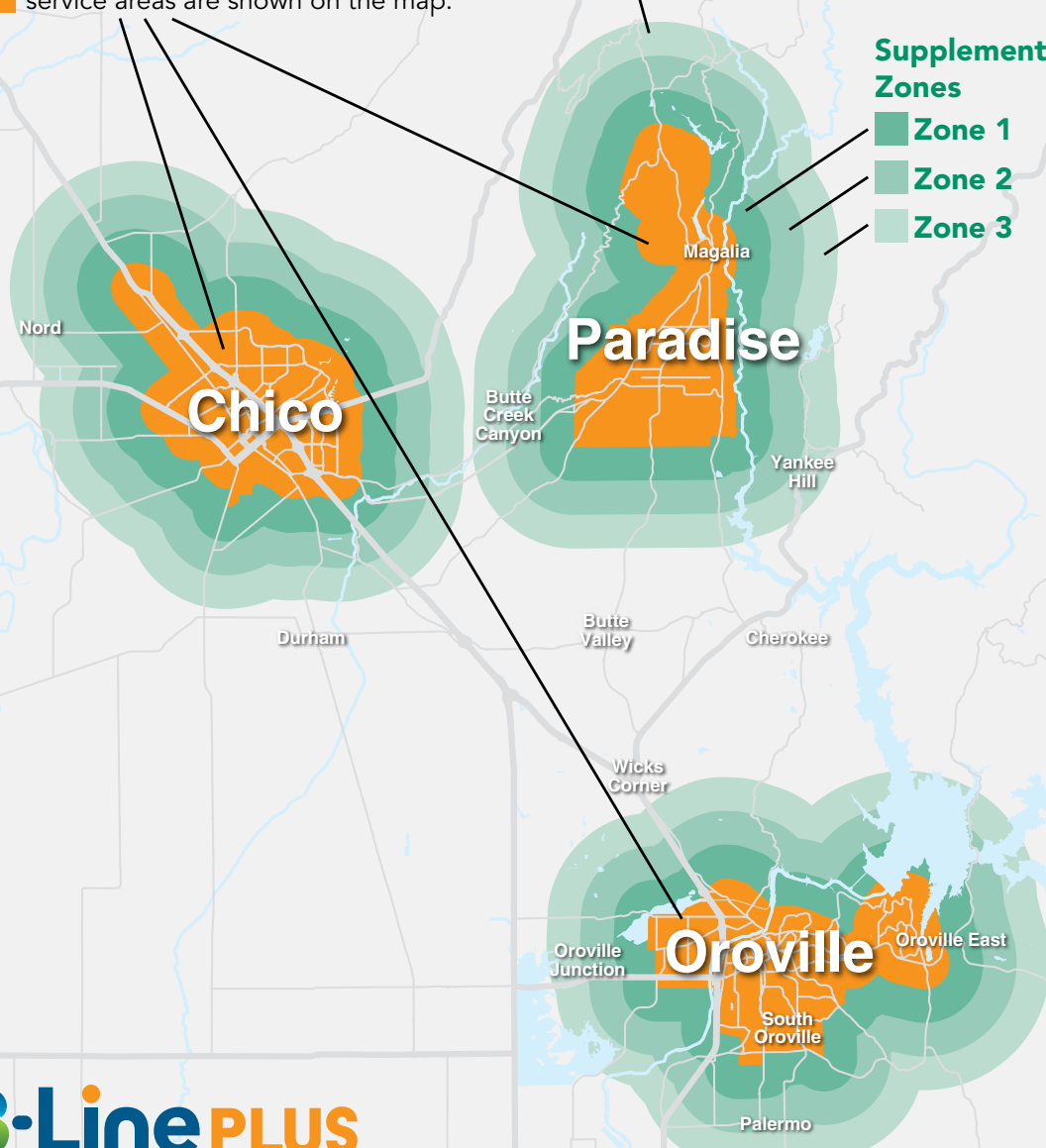
B-Line PLUS paratransit serves all destinations within 3/4 of a mile of any B-Line fixed route, within Chico, Oroville or Paradise. The local service areas are shown on the map.

Supplemental B-Line PLUS service

If you live outside the local service areas, you may still be able to use B-Line PLUS at a higher fare. The map shows the supplemental service zones and the fare chart shows the fare for each zone.

Supplemental Zones

- Zone 1
- Zone 2
- Zone 3



Fares

Local B-Line PLUS Trips	one-way fare
Local Trip within Chico, Oroville or Paradise	\$4.00
Same Day Requests, if available	\$6.00
Personal Care Attendant	Free
Companion	\$4.00
Children age 6 and under	Free

Supplemental Zone Fares	one-way fare
Supplemental Zone 1	\$10.00
Supplemental Zone 2	\$12.00
Supplemental Zone 3	\$14.00
Same Day Requests	Not Available
Personal Care Attendant	Free
Children age 6 and under	Free

Days and Hours

Mon – Fri: 5:50 AM to 10:00 PM
Saturday: 7:00 AM to 10:00 PM
Sunday: 7:50 AM to 6:00 PM

Service is not provided on New Year's Day, Memorial Day, Independence Day (July 4), Labor Day, Thanksgiving and Christmas.

Reservations

Advanced reservations must be made by 5 PM the day prior to travel. Reservations can be made by phone, passenger portal or the Rides On Demand app up to 7 days in advance.

Requests for same day travel can be made by phone for core (local) service areas only. These requests will be honored if space is available and at a fare of \$6.00.

Eligibility

ADA Service

Individuals who have functional mobility barriers to utilizing the fixed-route system at all or in part must receive Americans with Disabilities Act (ADA) certification to utilize this service. This certification ensures trips are given priority status.

Dial-a-Ride

For passengers who are 70 or older.

Registration

Individuals interested in utilizing ADA Paratransit Service (all ages) or Dial-a-Ride Service (70+) must be registered and certified eligible by B-Line before using the service. To register for these services, call the B-Line offices at **530-809-4616** or visit **www.blinetransit.com** for an application.

