

## What is B-Line PLUS Regional Service?

B-Line PLUS Regional Service is a new program that makes it easier for seniors and people with disabilities to get to all kinds of health appointments across Butte County. By connecting communities more seamlessly than existing options, the service is designed to reach the people who need it most. And it's open to the general public on a space-available basis.

Vehicles run on weekdays along six route corridors, with one run per day in each direction. Drivers pick up riders in the morning and return them home in the afternoon.

### Who can use it?

- Seniors age 65 and older
- People with ADA-certified disabilities (any age)
- Trip must be to a medical facility in the service area
- General public may ride on a space-available basis at a higher fare

You must be registered with B-Line before your first trip. Call (530) 342-0221 or go to [passengerportal.blinetransit.com](http://passengerportal.blinetransit.com) to register. Need a ride in the next two weeks? Give us a call.

### Where does it go?

The service connects:

- Magalia and Paradise to Chico
- Chico to Oroville
- Biggs and Gridley to Chico (alternating days)
- Magalia and Paradise to Oroville
- Oroville to Chico
- Biggs and Gridley to Oroville (alternating days)

Nearly 100 medical facilities across Chico, Oroville, Paradise, Magalia, and Gridley are eligible destinations, including medical offices, mental health clinics, dialysis centers, and dental practices.

## How to apply

To use B-Line PLUS Regional Service, you must complete a registration and eligibility application before your first trip.

### Your application will ask for:

- Your home address (to confirm pickup location eligibility)
- Proof of age (65+) or proof of ADA disability status
- Any accommodations you may need (mobility device, service animal, PCA)
- Documentation showing why B-Line fixed-route or local paratransit service cannot meet your needs

Call (530) 342-0221 to apply or go to [passengerportal.blinetransit.com](http://passengerportal.blinetransit.com) to register.

Need a ride in the next two weeks? Give us a call.

*Si necesita ayuda en español, llame a nuestra oficina (530) 342-0221 o (530) 809-4616.*

*Yog tias koj xav tau kev pab ua lus Hmoob, thov hu rau peb lub hoobkas ntawm (530) 342-0221 los yog (530) 809-4616.*

## B-Line PLUS Regional Service

New weekday medical transportation connecting Butte County communities

**Eligible riders:** Seniors 65 and older, and people with ADA-certified disabilities

**Trip purpose:** Medical appointments only

**Fare:** \$10 one-way / \$15 round-trip

**Reservations required:** 1 to 14 days in advance, prepaid

### To reserve a trip:

- Call 530-342-0221, Monday through Sunday, 7 AM to 5 PM
- Book online at [passengerportal.blinetransit.com](http://passengerportal.blinetransit.com)
- Download the TripSpark Rides On Demand app:



# B-Line PLUS Regional Service

Medical transportation between communities, starting May 25, 2026



[Blinetransit.com](http://Blinetransit.com)

530-342-0221

326 Huss Drive #125  
Chico, CA 95928

530-342-0221

[BLineTransit.com/regional](http://BLineTransit.com/regional)

# B-Line PLUS Regional Service

Chico, Magalia, Paradise and Oroville service runs **Monday through Friday**. No weekend service.

## Magalia/Paradise to Chico

Magalia Pickups	7:40 to 8:00 AM
Paradise Pickups	8:15 to 8:30 AM
Chico Drop-offs	9:00 to 9:30 AM
(in Chico approx. 9:30am to 1:00pm)	

### Return to Magalia/Paradise:

Chico Pickups	1:00 to 1:45 PM
Paradise Drop-offs	2:10 to 2:40 PM
Magalia Drop-offs	3:00 to 3:20 PM

## Chico to Oroville

Chico Pickups	7:00 to 7:45 AM
Oroville Drop-offs	8:20 to 9:00 AM
(in Oroville approx. 9:00am to noon)	

### Return to Chico:

Oroville Pickups	noon to 12:45 PM
Chico Drop-offs	1:30 to 2:00 PM

## Oroville to Chico

Oroville Pickups	7:45 to 8:30 AM
Chico Drop-offs	9:15 to 10:00 AM
(in Chico approx. 10:00am to 1:00pm)	

### Return to Chico:

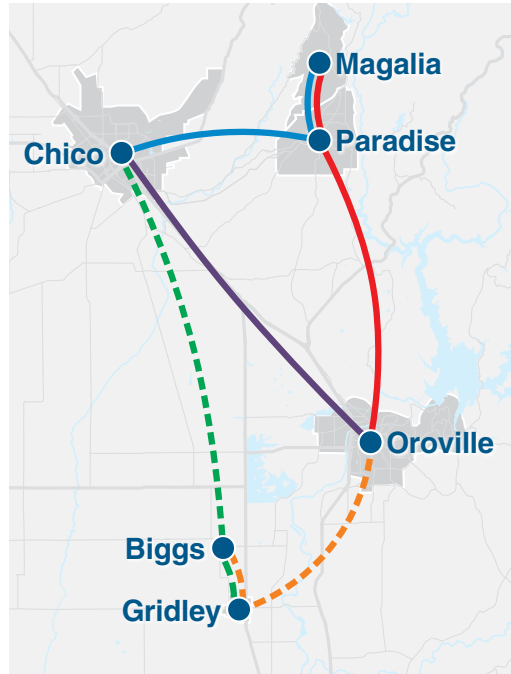
Chico Pickups	1:00 to 1:45 PM
Oroville Drop-offs	2:30 to 3:15 PM

## Magalia/Paradise to Oroville

Magalia Pickups	7:40 to 8:00 AM
Paradise Pickups	8:15 to 8:40 AM
Oroville Drop-offs	9:15 to 9:45 AM
(in Oroville approx. 9:45am to 1:00pm)	

### Return to Magalia/Paradise:

Oroville Pickups	1:00 to 1:45 PM
Paradise Drop-offs	2:15 to 2:45 PM
Magalia Drop-offs	3:00 to 3:20 PM



During the regional service day, B-Line PLUS vehicles will pick up passengers in the morning between 7:00 a.m. and 8:45 a.m., depending on the area of pick-up, other rides scheduled, etc. Please make sure any medical appointments are scheduled between 9 a.m. and noon.

## Service days for Biggs and Gridley

B-Line PLUS Regional Service provides trips from Gridley and Biggs to Chico on Mondays, Wednesdays, and Fridays, and service from Gridley and Biggs to Oroville on Tuesdays and Thursdays.

### Gridley/Biggs to Chico

Gridley Pickups	7:40 to 8:00 AM
Biggs Pickups	8:10 to 8:30 AM
Chico Drop-offs	9:15 to 10:00 AM
(in Chico approx. 10:00am to 1:00pm)	

### Return to Biggs/Gridley:

Chico Pickups	1:00 to 1:45 PM
Biggs Drop-offs	2:30 to 2:45 PM
Gridley Drop-offs	3:00 to 3:20 PM

### Biggs/Gridley to Oroville

Biggs Pickups	7:35 to 8:00 AM
Gridley Pickups	8:10 to 8:45 AM
Oroville Drop-offs	9:15 to 9:45 AM
(in Oroville approx. 9:45am to 1:00pm)	

### Return to Biggs/Gridley:

Oroville Pickups	1:00 to 1:45 PM
Gridley Drop-offs	2:15 to 2:40 PM
Biggs Drop-offs	2:55 to 3:15 PM

## Fares

### Eligible Riders (seniors 65+ and people with disabilities):

One-way fare	\$10.00
Round-trip fare (same day return)	\$15.00

### Personal Care Attendant:

One-way fare	\$5.00
Round-trip fare (same day return)	\$7.50

### General Public (space-available basis):

One-way fare	\$15.00
Round-trip fare (same day return)	\$20.00

Fares are prepaid at the time of reservation.

Children 6 and under ride free. If your child needs a car seat, you need to provide it.

## Paying with a check

You can pay by check through the mail or by bringing your check to 326 Huss Drive, Suite 150, Chico, CA, 95928. Make checks payable to Butte Regional Transit or BCAG. Allow time for your check to be received before your trip is scheduled.

## Important service policies

**Mobility devices:** You must notify B-Line at the time of booking and provide the weight and dimensions of your device.

**Carry-on items:** Passengers may bring one bag that fits under the seat or can be held. No items that block the aisle.

**Personal care attendants:** Must be registered during your eligibility process and noted at the time of booking. PCAs must travel the same origin and destination as the rider.

**Service animals:** Follow B-Line's standard ADA paratransit service animal policy.

**If your appointment runs long:** Contact customer service to request a later return pickup.

## How to make a reservation

Reservations are required and must be made 1 to 14 days before your trip. Fares must be paid in advance to hold your seat.

### By phone

Call 530-342-0221, Monday through Sunday, 7 AM to 5 PM. Staff can take payment by credit or debit card over the phone.

### Online Passenger Portal

Go to [passengerportal.blinetransit.com](http://passengerportal.blinetransit.com) and log in or create an account. You can book, change, or cancel trips at any time.

### Rides On Demand app

Download the TripSpark Rides On Demand app from the App Store or Google Play. Use the same login as Passenger Portal.

### In person

You can purchase a fare in person at:

- Chico Transit Center
- B-Line Admin Office  
326 Huss Drive #125, Chico
- BCAG Office, 326 Huss Drive #150, Chico
- Paradise Town Hall
- Butte County Public Works

Call to reserve your trip after purchasing your fare in person.

A caregiver, case manager, or medical staff member can make a reservation on your behalf.

## Cancellations and no-shows

Cancel by 5 PM the day before your trip to avoid losing your prepaid fare. If you miss your trip without canceling in time, your fare will not be refunded. Three no-shows in one calendar month will result in a 30-day suspension from the program.