



**BCAG / B-Line NOTICE
IN ACCORDANCE WITH THE FTA & TITLE II REQUIREMENTS
UNDER THE AMERICANS WITH DISABILITIES ACT (ADA)**

In accordance with the requirements of Title II of the Americans with Disabilities Act of 1990 ("ADA"), the Butte County Association of Governments (BCAG) and B-Line/Butte Regional Transit (B-Line) will not discriminate against qualified individuals with disabilities on the basis of disability in its services, programs, or activities.

Employment: BCAG/B-Line does not discriminate on the basis of disability in its hiring or employment practices and complies with all regulations promulgated by the U.S. Equal Employment Opportunity Commission under Title I of the ADA. (EEO Policy)

Effective Communication: BCAG/B-Line will generally, upon request, provide appropriate aids and services leading to effective communication for qualified persons with disabilities so they can participate equally in BCAG/B-Line's programs, services, and activities, including qualified sign language interpreters, documents in Braille, and other ways of making information and communications accessible to people who have speech, hearing, or vision impairments.

Modifications to Policies and Procedures: BCAG/B-Line will make all reasonable modifications to policies and programs to ensure that people with disabilities have an equal opportunity to enjoy all programs, services, and activities. For example, individuals with service animals are welcomed in BCAG/B-Line offices, even where pets are generally prohibited.

Anyone who requires an auxiliary aid or service for effective communication, or a modification of policies or procedures to participate in a program, service, or activity of BCAG/B-Line, should contact the BCAG/B-Line ADA Coordinator as soon as possible but no later than 48 hours before the scheduled event.

No Surcharge: BCAG will not place a surcharge on a particular individual with a disability or any group of individuals with disabilities to cover the cost of providing auxiliary aids/services or reasonable modifications of policy, such as retrieving items from locations that are open to the public but are not accessible to people who use wheelchairs.

ADA regulations do not require BCAG/B-Line to take any action that would fundamentally alter the nature of its programs or services or impose an undue financial or administrative burden. **Complaints that a program, service, or activity of BCAG/B-Line are not accessible to people with disabilities should be directed to the ADA Coordinator.**

Amy White, BCAG/B-Line ADA Coordinator
326 Huss Drive, Suite 150, Chico, CA, 95928
Telephone (530) 809-4616 Fax (530) 879-2444 Email: awhite@bcag.org
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