

FOR IMMEDIATE RELEASE

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B-Line Transit Introduces New Payment Options: Token Transit App and Smart Cards Now Available

Modern payment methods offer riders more flexibility; fare equipment upgrades begin in June

CHICO, CA – April 24, 2026 – Butte Regional Transit (B-Line) is introducing new ways to pay your fare as part of its Building a Better B-Line initiative. Riders can now use the Token Transit mobile app or reloadable Smart Cards, offering more convenient alternatives to cash.

"We're giving riders the flexibility to pay their fare in the way that works best for them," said Amy White, Transportation Analyst for the Butte County Association of Governments, which operates B-Line. "Whether you prefer using your smartphone, a reloadable card, or cash, B-Line now has an option that fits your needs."

New payment options available now

Token Transit app: Smartphone users can download the free Token Transit app and purchase fares directly from their phones. The app eliminates the need for exact change and allows riders to manage their transit spending from anywhere. Simply scan your phone when boarding, no physical card or cash needed.

Smart Cards: Reloadable plastic cards with QR codes are available at the Chico Transit Center, B-Line Customer Service Office, and BCAG office. Cards can be reloaded in person, by phone at 530-809-4616, or online.

Cash: Cash remains accepted on all buses. Exact change is required.

What current paper pass holders need to know

Starting in June, B-Line will begin upgrading fare collection equipment on buses. The new equipment cannot read older paper passes without QR codes. Paper passes with QR codes, including current single-ride tickets and day passes, will continue to work.

Riders with older paper passes that do not have QR codes can exchange them for Smart Cards or have the value loaded onto Token Transit mobile accounts at no charge by visiting the Chico Transit Center, B-Line Customer Service Office, or BCAG office, or by mailing their pass to the BCAG office.

How to tell if your pass is affected: If your paper pass has a QR code, you're all set. If it doesn't have a QR code, it needs to be exchanged before the June equipment upgrades.

Equipment upgrades begin in June

The fare equipment upgrade will be installed bus-by-bus starting in June. During this transition period, different buses will have different equipment configurations. B-Line encourages riders to switch to Token Transit or Smart Cards now to ensure seamless service regardless of which bus they board.

Where to get Smart Cards

Chico Transit Center Kiosk Corner of W. 2nd & Salem Streets, Chico Monday-Friday, 8:30 a.m.-12:00 p.m. and 12:30 p.m.-5:00 p.m.

B-Line Customer Service Office 326 Huss Drive, Suite #125, Chico, CA 95928 Monday-Friday, 8:00 a.m.-5:00 p.m.

BCAG Office 326 Huss Drive, Suite #150, Chico, CA 95928 Monday-Friday, 9:00 a.m.-3:00 p.m.

Fares remain unchanged: Local \$2.00, Regional \$3.00, Discount \$1.00-\$1.50, All Day Pass \$6.00.

For more information or to download the Token Transit app, visit blinetransit.com or call 530-809-4616.

About Butte Regional Transit

Butte Regional Transit (B-Line) provides fixed-route and paratransit service throughout Butte County. The Building a Better B-Line initiative includes fleet modernization, service expansion, and infrastructure improvements to enhance public transportation access across the region.